



FAMILY Resource Guide

A guide to Randolph County services and support for young children and their families.









RANDOLPH PARTNERSHIP FOR CHILDREN:

- Provides funding and support to programs specially selected to meet the Partnership's early education, health, and family support goals for young children and families.
- Is a catalyst for bringing together diverse interests to help develop solutions.
- Brings together business, religious, community leaders, parents, teachers, and human service providers dedicated to improving the lives of our county's young children.

To learn more about the Randolph Partnership for Children, call our office at **336-629-2128** or visit our website at: **RandolphKids.org**



SMART START

- Is a comprehensive public-private initiative launched in 1993 to ensure all children enter school healthy and ready to succeed.
- Helps young children and families by bringing together and strengthening existing resources.

With Smart Start:

- Children are better prepared for school;
- Child care quality has improved;
- Early educators are better educated;
- Early educator turnover has been reduced;
- Children are healthier;
- Parents are better informed and have more resources;
- Communities are involved in planning and advocating for the needs of their children.

Agencies funded by Randolph Partnership for Children with Smart Start funds are identified.

HOW TO USE THIS GUIDE

- Using the **Table of Contents**, find the section heading that contains the information you need.
- Bilingual materials and interpreters. Some programs offer applications, brochures, or other written materials in Spanish. In some cases, an interpreter can be contacted for assistance. Programs that offer someone on staff who speaks Spanish or provide bilingual materials are noted.
- Once you find the information that you need, call the listed phone number, or visit the office of the organization at the address that is provided.
- You can also search organizations and service providers listed in this guide on our website using the online searchable Family Resource Guide. https://randolphkids.org/family-resource-guide/

This Guide was updated in July 2019

If you have problems finding the information you need, or if you need information that is not listed in this Guide, please call the Partnership at 336-629-2128.

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Adult Educational Opportunities

(RCC) English Classes for Speakers of Other Languages

Address: 629 Industrial Park Ave, Asheboro, NC 27205

Phone: (336)-633-0152

Website: www.randolph.edu

English for Speakers of Other Language (ESOL) classes. Spanish speaking staff is available, if needed. Call for more information.

(RCC) Reading Classes for adults

Address: 629 Industrial Park Ave, Asheboro, NC 27205 Phone: (336)-633-0107

Website: www.randolph.edu

Randolph Community College offers adult reading classes in their Adult Basic Education program, that allows adult learners who need to strengthen or improve their reading, writing, and math skills. Call for more information.

(RCC) GED and Adult High School Diploma Courses

Address: 629 Industrial Park Ave, Asheboro, NC 27205 Phone: (336)-633-0107

Website: www.randolph.edu

Randolph Community College provides adult high school diploma and GED courses. Spanish staff are available, if needed. Call for more information.

Note: If you have children ages 0-4, you can call the Early Childhood Development Center at (336)-672-6730, to ask about their GED and ESL classes.

Randolph Community College (RCC)

Address: 629 Industrial Park Ave, Asheboro, NC 27205 Phone: (336)-633-0256 (Melanie Avelino: Director of Human Resources)

Hours: Monday-Thursday: 8:00 a.m. – 5:00 p.m.; Friday: 8:00 a.m. – 3:00 p.m. Website: www.randolph.edu/rcc-jobs.html Archdale Center (RCC): Address: 110 Park Dr., Archdale, NC 27263 Phone: (336)-328 - 1750 Website: www.randolph.edu/rcc-jobs.html **Randleman Center (RCC):** Address: 100 Hilliary St, Randleman, NC 27371 Phone: (336)-328 - 1759 Website: www.randolph.edu/rcc-jobs.html The Human Resource Development and Continuing Education programs have non-credit courses (many of which are free), that teach new vocational skills, preparing individuals to enter or reenter the workforce. Spanish speaking staff and resources are available if needed.

Arts and Recreation

Asheboro Central Boys and Girls Club

Address: 801 Sunset Ave, Asheboro, NC 27203 Phone: (336)-625-5550 Hours: Monday-Friday: 9:00 a.m. – 6:00 p.m. Website: www.hpclubs.org

Provides recreational group activities for school-aged children, including homework assistance, computer use, and educational field trips. Open after school, on teacher workdays, and during the summer. Call or visit their website for additional information.

Boy Scouts of America – Old North State Council Address: 1405 Westover Terrace, Greensboro, NC 27408 Phone: (336)-378-9166 Hours: Monday-Friday: 8:30 a.m. – 5:00 p.m.

Website: www.bsaonsc.org

Group activities and camping for the boys. Call or visit their website for more information.

Carl & Linda Grubb Family YMCA

Address: 609 Trindale Rd., Archdale, NC 27263 Phone: (336)-861-7788

Hours: Monday-Thursday: 5:30 a.m. – 9:00 p.m.; Friday: 5:30 a.m. – 8:00 p.m.; Saturday: 8:00 a.m. – 5:00 p.m.; Sunday: 1:00 p.m. – 5:00 p.m.

Website: www.hpymca.org

Youth Sports, adult sports, fitness and family activities. After school and summer camp for school-aged children. Call or visit their website for additional information.

First Baptist Church Academy of Music & Arts Address: 133 N. Church St, Asheboro, NC 27203 Phone: (336)-629-9191 Hours: Monday-Friday: 8:00 a.m. – 5:00 p.m. Website: www.fbcasheboro.com

Music and arts for all ages of children including: Private voice, instrument lessons, and children's choir for school-aged children. Contact Janet Myers.

Girl Scouts Carolinas Peaks to Piedmont Phone: 1-(800)-627-2148

Hours: Monday-Thursday: 8:30 a.m. – 5:00 p.m. Website: www.girlscoutsp2p.org

Contact Anita Harrison, membership manager

Organized group activities and camping girls. Call or visit their website for additional information.

NC Cooperative Extension- 4H Youth Development

<u>Program</u> Address: 1003 S. Fayetteville St, Asheboro, NC 27203 Phone: (336)-318-6011 Hours: Monday-Friday: 8:00 a.m. – 5:00 p.m. Website: www.randolph.ces.ncsu.edu

Offer programming for school-aged students and teens. Their 4-H youth development programs emphasize education, community and leadership opportunities. Call or visit their website for additional information.

NC Zoological Park

Address: 4401 Zoo Pkwy, Asheboro, NC 27205 Phone: (336)-879-7000 Hours: Monday-Sunday: 9:00 a.m. – 5:00 p.m. Website: www.nczoo.org

KidZone is a unique attraction at the NC Zoo that involves hands on activities such as digging, building and investigating the life cycle of frogs, butterflies and bees. Call or visit their website for additional information.

North Carolina Aviation Museum

Address: 2222-G Pilots View Rd, Asheboro, NC 27205 Phone: (336)-625-0170 Hours: Thursday-Sunday: 11:00 a.m. – 5:00 p.m. Website: www.ncaviationmuseumhalloffame.com

Parks and Recreation Departments

Asheboro Location: Address: 241 Sunset Ave, Asheboro, NC 27203 Phone: (336)-626-1240 Hours: Monday-Friday: 8:30 a.m. – 5:00 p.m. Website: www.asheborocrs.recdesk.com

Archdale Location:

Address: 214 Park Dr., Archdale, NC 27263

Phone: (336)-431-1117 Website: www.archdale-nc.gov Liberty Location: Address: 217 W. Swannanoa Ave, Liberty, NC 27298 Phone: (336)-622-3955 Hours: Monday-Friday: 9:00 a.m. - 5:00 p.m. Website: www.liberty-nc.com **Randleman Location:** Address: 144 W. Academy St, Randleman, NC 27317 Phone: (336)-495-7525 Hours: Monday-Thursday: 6:00 a.m. - 9:00 p.m.; Friday: 6:00 a.m. - 6:00 p.m.; Saturday: 9:00 a.m. - 5:00 p.m.; Sunday: 1:00 p.m. - 5:00 p.m. Website: www.cityofrandleman.com Provide youth sports programs, adult athletic programs, swimming and lifeguard training, sports instruction classes, arts classes and special trips and events. Call or visit their websites for

additional information.

Randolph Arts Guild

Address: 123 Sunset Ave, Asheboro, NC 27203 Phone: (336)-629-0399 Hours: Monday-Friday: 10:00 a.m. – 6:00 p.m.; Saturday:

10:00 a.m. – 3:00 p.m.

Website: www.randolphartsguild.com

Develop, coordinate, and promote activities for residents of Randolph County. Offer programs, classes, teaching opportunities, clubs, camps, and more. Call or visit their website for additional information.

Randolph County Public Libraries *This program is funded by Smart Start* Archdale Library:

Address: 10433 S. Main St, Archdale, NC 27263

Phone: (336)-431-3811

Hours: Monday-Thursday: 9:00 a.m. – 8:00 p.m.; Friday: 9:00 a.m. – 6:00 p.m.; Saturday: 9:00 a.m. – 5:00 p.m.

Website: www.randolphlibrary.org

Asheboro Library:

Address: 201 Worth St, Asheboro, NC 27203

Phone: (336)-318-6800

Hours: Monday-Thursday: 9:00 a.m. – 9:00 p.m.; Friday: 9:00 a.m. – 6:00 p.m.; Saturday: 9:00 a.m. – 5:00 p.m.

Website: www.randolphlibrary.org

Franklinville Library:

Address: John W. Clark Public Library 111 Sumner Place, Franklinville, NC 27248

Phone: (336)-685-3100 or (336)-824-4020

Hours: Monday, Tuesday, Thursday, Friday: 2:00 p.m. – 6:00 p.m.; Wednesday: 10:00 a.m. – 2:00 p.m.; Sunday: 2:00 p.m. – 5:00 p.m.

Website: www.randolphlibrary.org

Liberty Public Library:

Address: 239 S. Fayetteville St, Liberty, NC 27298 Phone: (336)-622-4605

Hours: Monday, Wednesday, Thursday, Friday: 9:00 a.m. – 5:00 p.m.; Tuesday: 9:00 a.m. – 7:00 p.m.; Saturday: 9:00 a.m. – 1:00 p.m.

Website: www.randolphlibrary.org

Ramseur Library:

Address: 1512 S. Main St, Ramseur, NC 27316 Phone: (336)-824-2232

Hours: Monday-Friday: 8:30 a.m. – 5:00 p.m.

Website: www.randolphlibrary.org

Have a story hour for preschool-aged children. Offer educational programs and have wide variety of books, and videos. For more information call. Resources in Spanish are available if needed.

Randolph/Asheboro YMCA

Address: 343 NC Hwy 42 N., Asheboro, NC 27203 Phone: (336)-625-1976

Hours: Monday-Thursday: 5:00 a.m. – 10:00 p.m.; Friday: 5:00 a.m. – 9:00 p.m.; Saturday: 8:00 a.m. – 7:00 p.m.; Sunday: 1:00 p.m.- 6:00 p.m.

Website: www.randolphasheboroymca.com

Youth Sports, adult sports, fitness and family activities. After school and summer camp for school-aged children. Call or visit their website for additional information.

Richard Petty Museum

Address: 309 Branson Mill Rd., Level Cross, NC 27317 Phone: (336)-495-1143 Hours: Monday-Saturday: 9:00 a.m. – 5:00 p.m. Website: www.rpmuseum.com

Basic Needs

Asheboro Shelter of Hope:

Address: 133 W. Wainman Ave, Asheboro, NC 27203 Phone: (336)-318-0012

Hours: Sunday-Wednesday: 9:00 a.m. – 5:00 p.m.; Thursday-Saturday: Open 24-hour

Provide shelter, food, and support to homeless men. Call for more information.

Christians United Incorporated Of Southern Randolph: Address: 424 E. Main St, Seagrove, NC 27341 Phone: (336)-873-7103 Hours: Saturday: 10:00 a.m. - 11:00 p.m. It offers financial assistance for heating fuel, electricity, rent, prescriptions, and medical services. Food pantry (only for Seagrove residents). Provided to Seagrove residents only. Provides referrals to other agencies. Must fill out application for assistance.

Christians United Outreach Center (CUOC):

Address: 135 Sunset Ave, Asheboro, NC 27203

Phone: (336)-625-3560

Hours: Monday-Saturday: 10:00 a.m.- 5:00 p.m.; Friday: 10:00 a.m. – 6:00 p.m.

Sells low cost used clothing, furniture, and household items.

Christians United Outreach Center TNTR (CUOC):

Address: 930 S. Fayetteville St, Asheboro, NC 27203 Phone: (336)-625-1500

Client Service Hours: Monday-Wednesday: 10:00 a.m. – 3:00 p.m.; Thursday: 12:00 p.m.- 6:00 p.m.; Friday: Appointment only for homeless assistance/screening.

Administration Hours: Monday-Thursday: 9:00 a.m. – 5:00 p.m.; Friday: 9:00 a.m. – 2:00 p.m.

Provide **temporary financial crisis intervention, budget counseling, assistance with rent, and utilities**. For additional information on the services provided, call or visit their website.

Community Outreach of Archdale-Trinity (COAT):

Address: 10607 N. Main St, Archdale, NC 27263 Phone: (336)-431-3663

Hours: Monday-Saturday: 10:00 a.m.- 3:00 p.m.

Food Pantry Hours: Monday-Friday: 9:00 a.m. – 12:00 p.m.

Have a food pantry, a backpack program, a thrift shop, and work placement and education opportunities. Call for more information.

Family Crisis Center

Archdale Victim Advocacy Center: Address: 3201 Archdale Rd., Archdale, NC 27263 Crisis Line: (336)-434-5579 Business Line: (336)-431-0072 Website: www.randolphfcc.org Asheboro Victim Advocacy Center:

Address: 624-A S. Fayetteville St, Asheboro, NC 27203 Crisis Line: (336)-629-4159 Business Line: (336)-626-5040 Website: www.randolphfcc.org

Troy Victim Advocacy Center:

Address: 225 N. Main St, Troy, NC 27371

Crisis Line: 1-(910)-571-9745

Business Line: 1-(910)-571-9748

Website: www.randolphfcc.org

Emergency shelter for anyone escaping domestic abuse, sexual assault, and human trafficking. Spanish speaking staff and resources are available, if needed. Call for additional services and to learn about programs offered.

Goodwill Industries

Archdale Location:

Address: 10102-G S. Main St, Archdale, NC 27263 Phone: (336)-431-6021 Hours: Monday-Saturday: 9:00 a.m. - 8:00 p.m.; Sunday: 1:00 p.m. – 6:00 p.m. Website: www.triadgoodwill.org

Asheboro Location:

Address: 1064 E. Dixie Dr., Asheboro, NC 27203 Phone: (336)-610-0406

Hours: Monday-Saturday: 9:00 a.m.- 8:00 p.m.; Sunday: 1:00 p.m. – 6:00 p.m.

Website: www.triadgoodwill.org

Randleman Location:

Address: 101 Pointe S. Dr., Randleman, NC 27317 Phone: (336)-495-5020

Hours: Monday-Saturday: 9:00 a.m.- 8:00 p.m.; Sunday: 1:00 p.m. - 6:00 p.m.

Website: www.triadgoodwill.org

Sells low-cost used clothing and furniture. Call or visit their website for more information.

Habitat for Humanity Restore

Address: 3060 S. Fayetteville St, Asheboro, NC 27205 Phone: (336)-625-1429

Hours: Monday-Friday: 9:00 a.m. – 5:00 p.m.; Saturday: 9:00 a.m. – 3:00 p.m.

Website: www.habitat.org

Sells low-cost used furniture and household items. Call or visit their website for more information.

Liberty Association of Churches Emergency Assistance Program

Address: 329-B W.Bowman Ave, Liberty, NC 27298 Phone: (336)-622-8312 or (336)-622-0031

Hours: Monday-Thursday: 2:00 p.m. – 5:00 p.m.

Limited to Liberty residents only. Requires: a photo ID, income verification, social security card and copies of bills for which assistance is requested. Call for more information.

NC Homeless Education Program–SERVE Center at UNCG

Address: 5900 Summit Ave, Suite 201 Browns Summit, NC 27214

Phone: (336)-315-7491 (Lisa Phillips, State Coordinator, Education of homeless Children and Youth)

E-mail: lphillip@serve.org

Website: www.serve.org/hepnc

Information on **rights and services available to children** and **families experiencing homelessness**.

Our Daily Bread

Address: 831 E. Pritchard St, Asheboro, NC 27203 Phone: (336)-626-2563

Serving Hours: Monday-Friday: 11:30 a.m. – 12:30 p.m.

The soup kitchen **serves a hot lunch to anyone in need** of a meal.

Ramseur Food Pantry

Address: 724 Liberty St, Ramseur, NC 27316 Phone: (336)-824-8045 Hours: Monday-Sunday: 8:00 a.m.-5:00 p.m. Must provide proof you are a Ramseur resident.

Randleman Community Service

Address: 150 S. Main St, Randleman, NC 27317 Phone: (336)-495-1067

Hours: Tuesday-Friday: 8:30 a.m. – 1:30 p.m.

Operates a thrift store that sells **low-cost used clothing and household items**. Also operates **food bank for Randleman residents only.**

Randolph County Department of Social Services Archdale Location:

Address: 402 Balfour Dr., Archdale, NC 27263 Phone: (336)-318-6404

Hours: Monday-Friday: 8:00 a.m. – 5:00 p.m.

Website: www.randolphcountync.gov

Asheboro Location:

Address: 1512 N. Fayetteville St, Asheboro, NC 27203 Phone: (336)-683-8000

Hours: Monday-Friday: 8:00 a.m. – 5:00 p.m.

Website: www.randolphcountync.gov

It offers programs for households with heating or cooling related emergencies. It provides help to low-income households paying energy bills. Must provide Social Security Number, proof of ID, proof of income, and proof of need. Resources are available in Spanish, if needed. Call to learn about additional programs and services offered.

Randolph County Schools

Address: 2222-C S.Fayetteville St, Asheboro, NC 27205 Phone: (336)-465-6006 (Kim Wagoner) E-mail: kwagoner@randolph.k12.nc.us Hours: Monday-Friday: 8:00 a.m. – 5:00 p.m. Website: www.randolph.k12.nc.us Information and assistance for homeless students enrolled

in Randolph County Schools. Call for more information.

Ridge wear (A clothing ministry of North Ridge Church)

Address: 115 Waketa Dr., Asheboro, NC 27203
Phone: (336)-498-7751
Hours: Monday: 3:00 p.m. – 5:00 p.m. or by appointment
Website: www.northridgenow.org
Used clothing for families in need. Call for more information.

Salvation Army Address: 472 E. Dixie Dr., Asheboro, NC 27203 Phone: (336)-328-0891 Hours: Monday-Saturday: 9:00 a.m. – 6:00 p.m. Website: www.salvationarmycarolinas.org Have gently used clothing, furniture, linens, shoes, books, and more. Call for more information.

WIC Program: Food and Nutrition for Women, Infants and Children

WIC Program Center Archdale: Address: 213 Balfour Dr., Archdale, NC 27263 Phone: (336)-318-6171 Breastfeeding Services: (336)-318-6753 Hours: Thursday: 9:00 a.m. – 2:30 p.m. (Not the 5th Thursday of the month) Lunch Hours: Closed: 12:00 p.m. - 1:00 p.m. WIC Program Center Asheboro: Address: 2222-B S. Fayetteville St, Asheboro, NC 27205 Phone: (336)-318-6171: Call for days and times of operation. Breastfeeding services: (336)-318-6753 WIC Program Center Liberty: Address: 206 N. Fayetteville St, Liberty, NC 27298 Phone: (336)-318-6171 Breastfeeding services: (336)-318-6753 Provides nutrition, education, and special foods to

pregnant or breastfeeding women, infants, and children up to five-years-old who meet certain income limits and needs.

Spanish speaking staff and resources are available, if needed. Call for more information.

Budgeting and Financial Counseling

Christians United Outreach Center (CUOC) Client Services

Address: 930 S. Fayetteville St, Asheboro, NC 27203 Phone: (336)-625-1500 Hours: Monday-Friday: 9:00 a.m. – 5:00 p.m. Client service Hours: Monday-Wednesday: 10:00 a.m. – 3:00 p.m.; Thursday: 12:00 p.m. – 6:00 p.m. Website: www.cuoc.org

offers one-on-one budget counseling and group financial literacy classes. Call for an appointment or class times. Pay utilities, rents and mortgages through their financial programs. Call for additional information.

Internal Revenue Service

Phone: 1-(800)-829-1040 (If you have tax questions regarding your personal income taxes)
Address: 4905 Kroger Blvd, Greensboro, NC 27407
Phone: 1-(844)-545-5640 (Call to make appointment)
Hours: Monday-Friday: 8:30 a.m. – 4:30 p.m.
Website: www.irs.gov

A tax collection agency that administers the Internal Revenue Code enacted by congress. Spanish speaking staff and resources are available in Spanish, if needed. Call or visit their website for more information.

<u>NETworX</u>

Address: 300 S. Main St, Asheboro, NC 27203 Phone: (336)-302-4093 E-mail: pbrisely@networxforhope.com Website: www.networxforhope.com It offers education and a support group for people struggling

financially and dealing with poverty. Call for more information.

Randolph County Department of Social Services Address: 1512 N. Fayetteville St, Asheboro, NC 27203 Phone: (336)-683-8000 Hours: Monday-Friday: 8:00 a.m. – 5:00 p.m. Website: www.randolphcountync.gov Have work first family assistance, which is for parents needing short-term financial help while searching for employment. Spanish speaking staff and resources are available, if needed. Call for additional information.

Child Support and Foster Care

Child Support Enforcement Agency

Address: 355 S. Fayetteville St, Asheboro, NC 27203 Phone: (336)-318-6700 Hours: Monday-Friday: 8:00 a.m. – 5:00 p.m. Website: www.randolphcountync.gov It provides child support services to the public. The program

offers resource materials in Spanish and has Spanish speaking staff. Call for more information.

Children's Home Society of North Carolina

Address: 604 Meadow St, Greensboro, NC 27405 Phone: 1-(800)-632-1400 or (336)-274-1538 Hours: Monday-Friday: 8:30 a.m. – 5:00 p.m. Website: www.chsnc.org

It gives information on adoption and fosters care placement and post-adoption counseling, parenting education, and pregnancy support services. It is a private adoption agency. The program offers resource materials in Spanish. Call for more information.

Randolph County Department of Social Services Address: 1512 N. Fayetteville St, Asheboro, NC 27203 Phone: (336)-683-8000

Hours: Monday-Friday: 8:00 a.m. – 5:00 p.m. **Website:** www.randolphcountync.gov

Offers information on and assistance with adoption and foster care and becoming a licensed foster home. Call for more information.

Counseling

Alcohol and Drug Services (ADS)

Address: 842 E. Pritchard St, Asheboro, NC 27203 Phone: (336)-633-7257 Hours: Monday-Friday: 8:00 a.m. – 5:00 p.m. Website: www.adsyes.org

Provides prevention, treatment services, education, individual and group counseling to those who are affected by addictive diseases. Call or visit their website for additional services.

Cone Behavioral Health Services Address: 700 Walter Reed Dr, Greensboro, NC 27403 Phone: (336)-832-9700 or 1-(800)-711-2635 Hours: 24-hours Website: www.conehealth.com Free access to trained professional through 24-hour help line.

Provides Inpatient/outpatient care, chemical dependency, and psychiatric programs. Self-referrals and/or physician referrals are accepted. Spanish speaking staff are available, if needed. Call for addition services and programs.

Daymark Recovery Center

Asheboro Location:

Address: 110 W. Walker Ave, Asheboro, NC 27203 Phone: (336)-633-7000

24-Hour Crisis: 1-(866)-275-9552 Suicide Prevention: 1-(800)-273-8255 Hours: Monday-Friday: 8:00 a.m. – 5:00 p.m. Website: www.daymarkrecovery.org Archdale Location: Address: 205 Balfour Dr., Archdale, NC 27263 Phone: (336)-431-0700 24-Hour Crisis: 1-(866)-275-9552 Suicide Prevention: 1-(800)-273-8255 Hours: Monday-Friday: 8:00 a.m. – 5:00 p.m. Website: www.daymarkrecovery.org

Provide a variety of services to those with mental health concerns, substance abuse concerns, and individuals with developmental disabilities. Some of the services provided include individual/group therapy and medication management. Spanish speaking staff and resources are available, if needed. Call or visit to learn about additional services and programs.

High Point Regional Hospital:

Address: 601 N. Elm St, High Point, NC 27262 Phone: 1-(888)-716-9253 Hours: Call for times and days of operation. Website: www.wakehealth.edu

Provide help for individuals struggling with depression, anxiety, drug addiction, alcoholism, and other life-controlling issues. Spanish Speaking staff is available if needed. Call or visit their website for more information.

Lorven Child and Family Development

Address: 264 Greensboro St Ext, Lexington, NC 27295 or 350
N. Cox St, Suite 25, Asheboro, NC 27203
Phone: (336)-300-8919 or (336)-240-6854
Website: www.lorvenfamily.com
Provide mental health services to all individuals of all

ages. They specialize in play therapy, EMDR, Trauma-Focused

Cognitive Behavioral Therapy, Family Therapy, Parenting issues and more. Call or visit their website for additional information.

NAMI Randolph–National Alliance on Mental Illness Helpline Phone: 1-(800)-451-9682 Helpline (text only): 1-(919)-999-6527 NC Helpline: Monday-Friday: 8:30 a.m. – 5:00 p.m. E-mail: helpline@naminc.org Website: www.naminc.org

Provide education, support groups, advocacy, and information to aid individuals and their families, who are being affected by mental illness. Contact NAMI to learn about additional services and programs.

Crisis Help

Daymark Recovery Center Asheboro Daymark Recovery Center: Address: 110 W. Walker Ave, Asheboro, NC 27203 Phone: (336)-633-7000 Hotline: 1-(866)-275-9552 Suicide Prevention Lifeline: 1-(800)-273-8255 Hours: Monday-Friday: 8:00 a.m. – 5:00 p.m. Website: www.daymarkrecovery.org Archdale Daymark Recovery Center: Address: 205 Balfour Dr., Archdale, NC 27263 Phone: (336)-431-0700 Hotline: 1-(866)-275-9552 Suicide Prevention Lifeline: 1-(800)-273-8255 Hours: Monday-Friday: 8:00 a.m. - 5:00 p.m. Website: www.daymarkrecovery.org Provide a variety of services to those who have mental health concerns, substance abuse concerns, and individuals with **developmental disabilities**. Spanish speaking staff and resources are available, if needed. Call for information on the services and programs provided.

Division of Child Development & Early Education (DCDEE)

Phone: 1-(800)-859-0829 or 1-(919)-814-6300
Website: www.ncchildcare.ncdhhs.gov
E-mail: webmasterdcd@dhhs.nc.gov
Fax: 1-(919)-715-1013
Mail: DCDEE 2201 Mail Service Center, Raleigh, NC 27699-2200

Ensure health and safety environment for children when they are away from home. If complaint is filed, they will investigate whether there was child maltreatment, abuse, and neglect in the childcare facility. Resources are available in Spanish, if needed. To file a complaint call, e-mail, mail, or fax them.

Family Crisis Center

Asheboro Victim Advocacy Center: Address: 624-A S. Fayetteville St, Asheboro, NC 27203 Hotline: (336)-629-4159 (24/7) Business line: (336)-626-5040 Hours: Monday-Friday: 8:00 a.m. – 5:00 p.m. Website: www.randolphfcc.org Archdale Victim Advocacy Center: Address: 3201 Archdale Rd., Archdale, NC 27263 Hotline: (336)-434-5579 Business line: (336)-431-0072 Website: www.randolphfcc.org Troy Victim Advocacy Center: Address: 225 N. Main St, Troy, NC 27371 Hotline: 1-(910)-571-9745

Business line: 1-(910)-571-9749

Website: www.randolphfcc.org

Help individuals in crisis from domestic and family violence, sexual assault, rape, child abuse, and human trafficking. Spanish interpreter service and resources are available, if needed. Call for more information.

Guardian ad Litem Program (Randolph)

Address: 176 E. Salisbury St, Suite 106, Asheboro, NC 27203 Phone: (336)-328-3170 (Lynn Dodge, District Administrator) Hours: Monday-Friday: 9:00 a.m. – 5:00 p.m. Website: www.asheboro.com/gal

Volunteers are trained to represent the best interest of the child in the court system related to abuse and neglect.

NC Department of Corrections Office of Victims Services

Address: 512 N. Salisbury St, Raleigh, NC 27604

Phone: 1-(866)-719-0108 or 1-(919)-733-7974

Hours: Monday-Friday: 8:00 a.m. – 5:00 p.m.

Website: www.ncdps.gov

Offers crime victims whose offenders are on supervised/post release an opportunity to be involved and participate in the criminal justice system. Spanish speaking staff and resources are available, if needed. Call for additional information.

NC Division of Child Development (DCD) Phone: 1-(800)-859-0829

Website: www.ncchildcare.ncdhhs.gov

Works with local departments of social services and law enforcement agencies to **investigate reports of child abuse and/or neglect in childcare arrangements**. Resources are available in Spanish, if needed. Call or visit website for more information.

Randolph County Department of Social Services Address: 1512 N. Fayetteville St, Asheboro, NC 27203 Phone: (336)-683-8000 Child Abuse Hotline: (336)-683-8200 Adult and child protective services: (336)-683-8300 Hours: Monday-Friday: 8:00 a.m. – 5:00 p.m. Website: www.randolphcountync.gov Child and adult protective service units. They

investigate possible incidents of child abuse and neglect. Resources are available in Spanish, if needed. Call or visit their website for additional services.



Spanish speaking staff.

Local Law Enforcement Authorities Numbers are Non-Emergency ONLY:

<u>City of Archdale Police</u> Address: 305 Balfour Dr, Archdale, NC 27263 Phone: (336)-434-3134 Website: www.archdale-nc.gov

City of Asheboro Police

Address: 205 E. Academy St, Asheboro, NC 27203 Phone: (336)-626-1300 Website: www.ci.asheboro.nc.us

City of Randleman Police

Address: 101 Hilliary St, Randleman, NC 27317 Phone: (336)-495-7510 Website: www.cityofrandleman.com

Randolph County Sheriff

Address: 727 McDowell Rd, Asheboro, NC 27205 Phone: (336)-318-6699 Website: www.randolphcountync.gov

Town of Liberty Police

Address: 451 W. Swannanoa Ave, Liberty, NC 27298 Phone: (336)-622-9053 Website: www.liberty-nc.com

Town of Ramseur Police

Address: 1507 Main St, Ramseur, NC 27316 Phone: (336)-824-866 Website: www.townoframseur.org

Early Care and Education

Asheboro City Schools

Address: 1126 S. Park St, Asheboro, NC 27203 Phone: (336)-625-5104 E-mail: lamarbert@asheboro.k12.nc.us Hours: Monday-Thursday: 8:00 a.m. – 5:00 p.m.; Friday: 8:00 a.m. – 4:00 p.m. Website: www.asheboro.k12.nc.us Each school **handles registration on sit**e; call for more information. Resources are available in Spanish, if needed.

Division of Non-Public Education

Address: 116 West Jones Street, Raleigh, NC 27603(Second floor- room 2009 F)

Phone: 1-(919)-733-4276

Email: DNPE.HS.Online.Services@doa.nc.gov

Website: www.ncdnpe.org

Registers and monitors all non-public schools (both conventional private schools and home schools). Call for more information.

NC Division of Child Development (DCD) Phone: 1-(800)-859-0829

Website: www.ncdhhs.gov

It provides information to parents, childcare providers, and county staff in regard to childcare. It also helps in finding childcare providers. Call to learn about additional services and programs.

Randolph County Department of Social Services *This program is funded by Smart Start*

Address: 1512 N. Fayetteville St, Asheboro, NC 27203 Phone: (336)-683-8000 Hours: Monday-Friday: 8:00 a.m. – 5:00 p.m. Website: www.randolphcountync.gov

Assists families with poverty level incomes. With their support families will be able to afford childcare services. Spanish speaking staff are available, if needed. Call to learn about other services and programs.

Randolph County Partnership for Children-Childcare services

This program is funded by Smart Start Address: 349 Sunset Ave, Asheboro, NC 27203

Phone: (336)-629-2128 Hours: Monday-Friday: 8:00 a.m. – 5:00 p.m. Website: www.randolphkids.org

Provides information on childcare resources, information in finding childcare in Randolph county, and provides referrals to other agencies. Spanish speaking staff and resources are available, if needed. Call for more information.

<u>Randolph County Partnership for Children-</u> NC Pre-Kindergarten Program in Randolph County

Address: 349 Sunset Ave, Asheboro, NC 27203 Phone: (336)-629-2128

Hours: Monday-Friday: 8:00 a.m. – 5:00 p.m.

Website: www.randolphkids.org

High-quality, pre-kindergarten classroom experience for eligible four-year-old children in Randolph County. No fees. Spanish speaking staff and resources are available, if needed. Call for more information.

Randolph County Schools

Address: 2222-C S. Fayetteville St, Asheboro, NC 27205 Phone: (336)-633-5000

Hours: Monday-Friday: 8:00 a.m. – 5:00 p.m.

Website: www.randolph.k12.nc.us

Each school handles registration on site; call for more information. Program offers resource materials in Spanish. If you have difficulty accessing information on their site due to a disability, contact them at tmoody@randolph.k12.nc.us and provide them the web address (URL) of the material you are needing access to, the problem you are experiencing, and your contact information.

Regional Childcare resources and referral Address: 1200 Arlington St, Greensboro, NC 27406

Phone: (336)-369-5097 or 1-(800)-289-5098 Hours: Monday-Friday: 8:00 a.m. – 5:00 p.m. **Website:** www.guilfordchilddev.org

Provides information on childcare resources, information in finding childcare in Randolph county, and provides referrals to other agencies. Spanish speaking staff and resources are available, if needed. Call for more information.

RCS Head Start

Connie Redding Head Start:

Address: 118 Virginia Avenue, Asheboro, NC 27203 Phone: (336)-672-5570 Hours: Monday-Friday: 8:00 a.m. – 2:30 p.m. Website: www.headstart.regionalcs.org

Head Start Station:

Address: 7279 Jordan Rd, Ramseur, NC 27316 Phone: (336)-824-4063

Hours: Monday-Friday: 8:00 a.m.- 2:30 p.m.

Website: www.acf.hhs.gov

North Asheboro Head Start:

Address: 1822 Unit D N. Fayetteville St, Asheboro, NC 27203 Phone: (336)-736-8895

Hours: Monday-Friday: 8:00 a.m. – 2:30 p.m.

Website: www.acf.hhs.gov

Provides quality preschool services to eligible children and their families. Limited transportation available to families that qualify. Call for more information.

Employment and Job Training

Central Piedmont Community Action

Address: 703 Farr St, Asheboro, NC 27203

Phone: (336)-636-5179

Hours: Monday-Friday: 8:30 a.m. – 5:00 p.m.

Website: www.cpcanc.org

Work to bring individuals and families out of poverty. Provide services to meet individual needs, such as education, employment, and crisis prevention. Participants must be referred by a local agency.

NC Division of Vocational Rehab

Address: 958 S. Park St, Asheboro, NC 27203 Phone: (336)-629-1040 Hours: Monday-Friday: 8:00 a.m. – 5:00 p.m. Website: www.ncdhhs.gov

Provides links to employment training and job placement services to individuals who previously were unable to work due to illness, injury, or disability. Resources are available in Spanish, if needed. Call for additional information.

Triad Goodwill Career Center

Address: 1064 E. Dixie Dr., Asheboro, NC 27203

Phone: (336)-610-0400

Hours: Monday-Thursday: 9:00 a.m. – 4:00 p.m. (closed during lunch)

Website: www.triadgoodwill.org

Afford the opportunity to **develop career skills, receive training, and be presented with work opportunities**. Call or visit their website to learn about other services and programs.

Additional Staffing Agencies: Express Employment Professionals

Address: 131 Dublin Square Rd, Suite F, Asheboro, NC 27203 Phone: (336)-626-7511 Hours: Monday-Friday: 8:00 a.m. – 5:00 p.m.

Website: www.expresspros.com

Hire Alternatives

Address: 111-A Davis St, Asheboro, NC 27203 Phone: (336)-455-9460 Hours: Monday-Friday: 8:00 a.m. – 5:00 p.m. Website: www.hirealternatives.com

Mega Force Staffing

Address: 964 S. Fayetteville St, Asheboro, NC 27203 Phone: (336)-626-6342 Hours: Monday-Friday: 8:00 a.m. – 5:00 p.m. Website: www.megaforce.com

NC Works Career Center

Address: 600 S. Fayetteville St, Asheboro, NC 27203 Phone: (336)-625-5128 Hours: Monday-Friday: 8:30 a.m. – 5:00 p.m. Website: www.ncworks.gov

Piedmont Staffing Solutions

Address: 854 S. Cox St, Asheboro, NC 27203 Phone: (336)-625-2229 Hours: Monday-Friday: 8:00 a.m.- 5:00 p.m.; Closed for lunch: 12:00 p.m. – 1:30 p.m. Website: www.piedmont-staffing.com

Recruiting Specialist

Address: 306 Eden Terrace #B, Archdale, NC 27263 Phone: (336)-431-0326 Hours: Monday-Friday: 9:00 a.m. – 5:00 p.m. Website: www.therecruitingspecialist.com

Select Staffing

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Address: 237 N. Fayetteville St, Asheboro, NC 27203 Phone: (336)-328-0365 Hours: Monday-Friday: 8:00 a.m. – 5:00 p.m. Website: www.select.com

SMX (Staffing Management)

Address: 415 Cooper St, Asheboro, NC 27203 Phone: (336)-625-1408 Hours: Monday-Friday: 8:00 a.m. – 5:00 p.m. Website: www.staffmanagement.com

Health

Asheboro City Schools

Address: 1126 South Park St, Asheboro, NC 27203 Phone: (336)-625-5104

Hours: Monday-Thursday: 8:00 a.m. – 5:00 p.m.; Friday: 8:00 a.m. – 4:00 p.m.

Contact Dr. Cayce Favasuli: cfavasuli@asheboro.k12.nc.us Website: www.asheboro.k12.nc.us

Provides evaluation services, therapy, and referrals to children and students with special needs 3–21 years of age, who live in the Asheboro City School District. Spanish speaking staff and resources are available, if needed. Call for more information.

<u>Asheboro City Schools - Preschool Special Children's</u> Services

Address: 1738 N. Fayetteville St, Asheboro, NC 27203 Phone: (336)-672-6636

Hours: Monday-Thursday: 8:00 a.m. – 5:00 p.m.; Friday: 8:00 a.m. – 4:00 p.m.

Website: www.asheboro.k12.nc.us

Provides evaluation, education, therapy, and resources for three, four, and some five-year-old children with special needs, who live in the Asheboro City School District. Spanish speaking staff and resources are available, if needed. Contact Holly White, preschool coordinator.

Blue Cross & Blue Shield of North Carolina

Address: 1941 New Garden Rd, Greensboro, NC 27410 Phone: (336)-790-5858 Hours: Monday-Friday: 9:00 a.m. – 5:00 p.m.

Website: www.bluestoregreensboronc.com

Help to find the right health insurance plan for you and your family. Call for more information.

Children's Developmental Services Agency (CDSA) Address: 1213 S. Cox St, Suite E, Asheboro, NC 27203 Phone: (336)-625-1076 Hours: Call for days and times of operation Website: www.beearly.nc.gov

Provides support and services for families and their children who have special needs. Resources are available in Spanish, if needed. For Spanish speaking staff, call extension 210. Call for more information.

Community Clinic of High Point

Address: 779 N. Main St, High Point, NC 27262 Phone: (336)-841-7154 Hours: Monday-Thursday: 8:30 a.m. – 5:00 p.m. Website: www.cchpnc.com

Provide care and chronic disease management for eligible adults 18-64 residing in Archdale, High Point, Jamestown, and Trinity, who do not qualify for any form of government or private insurance. Spanish speaking volunteers are available if needed. Call for more information or to schedule an eligibility appointment.

Cone Health Developmental & Psychological Center

Address: 719 Green Valley Rd, Suite 306, Greensboro, NC 27408

Phone: (336)-275-6470

Hours: Monday-Friday: 8:00 a.m. – 5:00 p.m.

Website: www.conehealth.com

Provides neurodevelopmental and psychological evaluations and treatment for families, and adolescents. Spanish speaking staff are available, if needed. Call to learn about services and programs.

Cone Health Women's Hospital

Address: 801 Green Valley Rd, Greensboro, NC 27408 Phone: (336)-832-6500 Hours: Open 24-hours

Website: www.conehealth.com

Provide family-centered maternity care. Also provide maternal and infant specialists for difficult pregnancies. Spanish speaking staff are available, if needed. Call for additional services.

Family Support Network of North Carolina

Address: 801 Green Valley Rd, Greensboro, NC 27408 Phone: (336)-832-6507

Website: www.fsnnc.org

Provides support and resources for families with children who have prematurity, developmental disabilities, and other special needs. Spanish speaking staff and resources are available, if needed. Call for more information.

High Point Regional Hospital

Address: 601 N Elm St, High Point, NC 27262 Phone: (336)-878-6000 Hours: Open 24-hours Website: www.wakehealth.edu
Provide parent education, pregnancy, and childbirth classes and groups. Spanish speaking staff are available, if needed. Call to learn about services provided.

Hospice of Randolph County – Kid's Path

Address: 416 Vision Dr, Asheboro, NC 27203 Phone: (336)-672-9300 Hours: Monday-Friday: 8:00 a.m. – 5:00 p.m.

Website: www.hospiceofrandolph.org

Promotes quality of life and **supports patients and their families in preparing and dealing with loss and illness**. Call for additional information.

MERCE Family Health Care

Medical: Address: 1831 N. Fayetteville St, Asheboro, NC 27203 Phone: (336)-672-1300 Hours: Monday-Thursday: 7:45 a.m. – 5:00 p.m.; Friday: 7:45

a.m. – 12:00 p.m.

Dental:

Address: 308 Brewer St, Asheboro, NC, 27203

Phone: (336)-610-7000

Hours: Monday-Thursday: 7:45 a.m. – 6:00 p.m.

Website: www.mercefamilyhealthcare.com

Offers medical and dental services to residents of Randolph County with Medicare, Medicaid, Health Choice, and any other insurance program, or no insurance. Resources in Spanish are available, if needed. Call or visit their website for more information.

NC Family Health Resource Line

Hotline: 1-(800)-367-2229 Administration line: 1-(919)-361-8490 Hours: Monday-Friday: 8:00 a.m. – 5:00 p.m. Website: www.wake.nc.networkofcare.org or www.nchealthystart.org Answers questions on health-related issues for persons up

to twenty-one years old. Provides referral service information on maternal and child health.

Partnership for Community Care

Address: 1050 Revolution Mill Dr., Studio #4, Greensboro, NC 27405

Phone: (336)-235-0930

(toll-free): 1-(877)-238-0930

Hours: Monday-Friday: 8:00 a.m. -5:00 p.m.

Website: www.p4communitycare.org

Referral services for call patients. Spanish speaking staff available, if needed. **Provide care management, support individuals with mental health and substance use disorders,** pharmacy services, Transportation for CALL patients, and more. Call or visit their website for more information.

Randolph County Department of Social Services

Address: 1512 N. Fayetteville St, Asheboro, NC 27203 Phone: (336)-683-8000

Hours: Monday – Friday: 8:00 a.m. – 5:00 p.m.

Website: www.randolphcountync.gov

Assist low income families and minor children with medical costs. Long term Medicaid programs assist recipients with paying their cost of extended care in a hospital or medical facility. Call to learn about additional services.

Randolph County Health Department

Address: 2222-B S. Fayetteville St, Asheboro, NC 27205 Phone: (336)-318-6200 Hours: Monday-Friday: 8:00 a.m. – 5:00 p.m. Website: www.randolphcountync.gov

Provides clinical treatment for children ages one through high school. Adults that meet the income requirements may

receive limited treatment for dental emergencies only. Call for additional information.

<u>Randolph County Health Department – Child Care for</u> <u>Coordination (CC4C)</u>

Address: 2222-B S. Fayetteville St, Asheboro, NC 27205 Phone: (336)-318-3200 or (336)-318-6253 Hours: Monday-Friday: 8:00 a.m. – 5:00 p.m.

Website: www.randolphcountync.gov

CC4C is a program offered at no charge for children birth to 5 years of age. Works to improve child care by connecting you to services that will meet the specific needs of your family. Spanish speaking staff and resources are available, if needed. Call or visit their website for more information.

<u>Randolph County Health Department – Pregnancy Care</u> <u>Management</u>

Address: 2222-B S. Fayetteville St, Asheboro, NC 27205 Phone: (336)-318-6200 or (336)-318-6253

Hours: Monday-Friday: 8:00 a.m. – 5:00 p.m.

Website: www.randolphcounty.nc.gov

Clients will receive managed care services with the goal of improving birth outcomes and quality care of maternity. Spanish speaking staff and resources are available, if needed. Call for more information.

Randolph County Schools

Address: 2222-C S. Fayetteville St, Asheboro, NC 27205 Phone: (336)-633-5000

Hours: Monday-Friday: 8:00 a.m. – 5:00 p.m.

Website: www.randolph.k12.nc.us

Provides evaluation services, therapy, and referrals to children and students with special needs ages 3-21 years of age.

Spanish speaking staff and resources are available, if needed. Call for more information.

Randolph Health

Address: 364 White Oak St, Asheboro, NC 27203 Phone: (336)-625-5151 Hours: Open 24-hours Website: www.randolphhealth.org Provide high-quality health care. Offers a wide variety of

health services. Some of the services are back and neck care, breast center, cancer center, and cardiac services. Call or visit their website to learn about additional services.

Randolph Health Deep River Physical Therapy

Address: 600-A W. Salisbury St, Asheboro, NC 27203 Phone: (336)-626-3700 or (336)-629-6397

Hours: Monday-Friday: 8:00 a.m. – 6:00 p.m.

Website: www.deepriverrrehab.com

Provide physical therapy services for children and more. Call for additional information.

Randolph Health Emergency Department

Address: 364 White Oak St, Asheboro, NC 27203 Phone: (336)-625-5151 Hours: Open 24-hours Website: www.randolphhealth.org Urgent health care for medical emergencies. Spanish

speaking staff and resources are available, if needed. Call for additional information.

Randolph Health Rehab Services

Address: 364 White Oak St, Asheboro, NC 27203 Phone: (336)-629-8835 Hours: Monday-Friday: 8:00 a.m. – 5:00 p.m. **Provide speech and occupational therapy services for children**. Call for additional information.

White Oak Urgent Care

Asheboro Location: Address: 197-B NC Hwy 42 N., Asheboro, NC 27203 Phone: (336)-625-2560 Hours: Monday-Friday: 8:00 a.m. – 8:00 p.m.; Saturday: 9:00 a.m. – 6:00 p.m.; Sunday: 10:00 a.m. – 6:00 p.m. Website: www.whiteoak-urgentcare.com Randleman Location: Address: 608 W. Academy St, Randleman, NC 27317 Phone: (336)-495-1001 Hours: Monday-Friday: 8:00 a.m. – 8:00 p.m.; Saturday: 9:00 a.m. – 6:00 p.m.; Sunday: 10:00 a.m. – 6:00 p.m. Website: www.whiteoak-urgentcare.com Urgent health care. Minor medical emergency clinic. Free for service. Call for more information.

Your Choices Randolph

Address: 110 E. Walker Ave, Asheboro, NC 27203 Phone: (336)-629-9988 Hours: Monday-Friday: 9:00 a.m. – 5:00 p.m. Website: www.yourchoicesrandolph.org Provides free, confidential, and quality support services to men, women, and families considering sexual health

decisions/activities, and more. Call to learn about additional services.

Housing

Asheboro Housing Authority

Address: 1503 N. Fayetteville St, Asheboro, NC 27203

Phone: (336)-629-4146

Hours: Monday-Friday: 8:00 a.m. – 5:00 p.m.

Subsidized rent for those who qualify. Call for an

appointment; bring certificate and Social Security card. Resources are available in Spanish, if needed. Call for more information.

Habitat for Humanity of Randolph County

Address: 3060 S. Fayetteville St, Asheboro, NC 27205 Phone: (336)-625-1429 or (336)-672-1555

Hours: Monday-Friday: 9:00 a.m. – 5:00 p.m.; Saturday: 9:00 a.m. – 3:00 p.m.

Website: www.habitat.org

Home ownership for low income families who qualify. Working towards eliminating sub-standard housing in Randolph County. Call for more information.

Randleman Housing Authority

Address: 606 S. Main St, Randleman, NC 27317 Phone: (336)-498-7686

Email: nrha@northstate.net

A public housing community for low income families, senior citizens 62 and older, and for disabled individuals. Call or email for additional information.

Legal Assistance

North Carolina Lawyer Referral Service

Address: 8000 Weston Pkwy, Cary, NC 27513 Phone: 1-(800)-662-7660 or 1-(919)-677-8574 Hours: Monday-Friday: 8:00 a.m. – 5:00 p.m. Website: www.ncbar.org

Participating attorneys meet referred clients for up to 30 minutes for a set price. Referral service to attorneys in local area.

NC Attorney General's Office

Address: 114 W. Edenton St, Raleigh, NC 27603 Phone: 1-(919)-716-6400

Website: www.ncdoj.com

Consumer protection, identity theft, "DO NOT CALL" Registry Citizens rights.

Better Business Bureau of Central North Carolina

Address: 529 N. College Rd, Suite G, Greensboro, NC 27410 Phone: (336)-852-4240

Phone Hours: Monday-Friday: 9:00 a.m. – 3:00 p.m.
Hours: Monday-Friday: 8:30 a.m. – 4:30 p.m.
Website: www.bbb.org

Provide consumer protection and education. Give verified, unbiased information about businesses, accredits businesses, monitoring them to make sure they are being compliant to the pledge that they have to take to be ethical, honest, and transparent. Serves as a source for information on scams. Call for more information about services and programs.

Legal-Aid Central Carolina Legal Services, Inc.

Address: 122 N. Elm St, Suite 700, Greensboro, NC 27401 Phone: (336)-272-0148 or 1-(800)-951-2257 Hours: Monday-Friday: 9:00 a.m. - 5:00 p.m.

Website: www.legalaidnc.org

Represents low-income clients in civil domestic violence, landlord/tenant disputes, and child custody. Spanish speaking staff and resources are available, if needed. Provide legal services free or on sliding scale. Call or visit their website for additional services.

Disability Rights North Carolina

Address: 3724 National Dr., Suite 100, Raleigh, NC 27612

Phone: 1-(919)-856-2195 or 1-(877)-235-4210

Hours: Monday-Friday: 8:00 a.m. – 5:00 a.m. **Website:** www.disabilityrightsnc.org

Provides referral and rights protection for individuals with disability and parents of a disabled child; In areas of education, employment, housing, treatment, or transportation. Call or visit their website for more information.

Faith Action

Address: 705 N. Greene St, Greensboro, NC 27401 Phone: (336)-379-0037

Hours: Monday, Wednesday, Friday: 9:00 a.m. – 5:00 p.m.; Tuesday, Thursday: 10:00 a.m.- 6:00 p.m.

Website: www.faithhouse.org

Serve and advocates for new immigration, educate and connect their diverse community across lines of culture and faith. Provide referrals and direct help with food, housing, healthcare, interpretation, translation, legal services, and more. Bilingual staff available if needed. Call or visit their website for more information.

Mexican Consulate

Charlotte:

Address: 4424 Taggart Creek Rd, Charlotte, NC 28208 Phone: 1-(704)-394-2190

Hours: Monday-Friday: 9:00 a.m. -1:00 p.m.

Raleigh:

Address: 431 Raleigh View Rd, Raleigh, NC 27610 Phone: 1-(919)-615-3653

Hours: Monday-Friday: 7:00 a.m. – 2:00 p.m. Greenville:

Address: 3250 Dickinson Ave, Greenville, NC 27834 Phone: 1-(877)-639-4835

Issues matricular and passports by appointment only. Call or additional information.

US Immigration and Naturalization Services Phone: 1-(800)-375-5283

Hours: Monday-Friday: 8:00 a.m. – 8:00 p.m. (Closed on federal holidays)

Website: www.uscis.gov

Program offers resources in Spanish and has Spanish speaking employees.

Hispanic Liaison – El Vínculo Hispano

Address: 200 N. Chatham Ave, Silver City, NC 27344 Phone: 1-(919)-742-1448

Hours: Tuesday: 2:00 p.m. – 6:00 p.m.; Thursday: 12:00 p.m. – 4:00 p.m.

Website: www.evhnc.org

Provides general assistance and information about legal issues, budgeting, health and housing. Spanish speaking staff and resources are available. Call for additional services.

Parent Support

Cone Health Women's Hospital

Address: 801 Green Valley Rd, Greensboro, NC 27408 Phone: (336)-832-6500

Hours: Open 24-hours

Website: www.conehealth.com

Provide maternal/infant specialists and breastfeeding

consultants. Prenatal/postpartum education courses on prepared childbirth, breastfeeding, and grandparenting. Spanish speaking

staff are available, if needed. Call or visit their website for additional services and programs.

Family Crisis Center Archdale Victim Advocacy Center: Address: 3201 Archdale Rd., Archdale, NC 27263 Crisis Line: (336)-434-5579 Business Line: (336)-431-0072 Website: www.randolphfcc.org Asheboro Victim Crisis Advocacy Center: Address: 624-A S. Favetteville St. Asheboro. NC 27203 Crisis Line: (336)-629-4159 Business Line: (336)-626-5040 Website: www.randolphfcc.org **Troy Victim Advocacy Center:** Address: 225 N. Main St, Troy, NC 27371 Crisis Line: 1-(910)-571-9745 Business Line: 1-(910)-571-9748 Website: www.randolphfcc.org Provide emergency shelter for women, men, and children

escaping domestic abuse, sexual assault, and human trafficking. Offers counseling, support, and advocacy. Spanish speaking staff and resources are available, if needed. Call or visit their website for additional services and programs.

High Point Regional Hospital Address: 601 N. Elm St, High Point, NC 27262 Phone: (336)-878-6000 or (336)-878-6888 Hours: Open 24-hours Website: www.wakehealth.edu

Provide classes on childbirth, educational classes, breast feeding, infant/child CPR and more. Spanish speaking staff are available, if needed. Call or visit to learn about additional services.

MOPS (Moms of Pre-Schoolers)

Address: 1415 Neelley Rd, Pleasant Garden, NC 27313 Phone: (336)-674-5382 (Kim McDowell) Meet Times: 9:15 a.m. – 11:45 a.m.

Website: www.pgbc.com/MOPS

Meet on the second and fourth Tuesday of each month at Pleasant Garden Baptist Church. **Committed to meeting the needs of mothers by promoting spiritual growth and creating an atmosphere of encouragement and acceptance.** Call for additional information.

Randolph County Parents as Teachers - Randolph County Public Library

This program is funded by Smart Start Archdale Public Library:

Address: 10433 S. Main St, Archdale, NC 27263 Phone: (336)-431-3811

Hours: Monday-Thursday: 9:00 a.m. – 8:00 p.m.; Friday:

9:00 a.m. – 6:00 p.m.; Saturday: 9:00 a.m. – 5:00 p.m.

Website: www.randolphlibrary.libquides.com

Franklinville Library:

Address: John W. Clark Library 111 Sumner Place, Franklinville, NC 27248

Phone: (336)-824-4020

Hours: Monday-Tuesday: 2:00 p.m. – 6:00 p.m.; Thursday-Friday: 2:00 p.m. – 6:00 p.m.; Wednesday: 10:00 a.m. – 2:00 p.m.; Sunday: 2:00 p.m. – 5:00 p.m.

Website: www.randolphlibrary.libguides.com

Program that helps parents throughout Randolph County learn new parenting skills and ways to assist their child's development. Spanish speaking staff and resources are available, if needed. Call or visit their website for additional information.

Randolph County Public Libraries

Archdale Library:

Address: 10433 S. Main St, Archdale, NC 27263

Phone: (336)-431-3811

Hours: Monday-Thursday: 9:00 a.m. – 8:00 p.m.; Friday: 9:00 a.m. – 6:00 p.m.; Saturday: 9:00 a.m. – 5:00 p.m.

Website: www.randolphlibrary.org

Asheboro Library:

Address: 201 Worth St, Asheboro, NC 27203

Phone: (336)-318-6800

Hours: Monday-Thursday: 9:00 a.m. – 9:00 p.m.; Friday: 9:00 a.m. – 6:00 p.m.; Saturday: 9:00 a.m. – 5:00 p.m.

Website: www.randolphlibrary.org

Franklinville Library:

Address: John W. Clark Public Library 111 Sumner Place, Franklinville, NC 27248

Phone: (336)-824-4020

Hours: Monday-Tuesday: 2:00 p.m. – 6:00 p.m.; Thursday-Friday: 2:00 p.m. – 6:00 p.m.; Wednesday: 10:00 a.m. -2:00 p.m. Website: www.randolphlibrary.org

Liberty Library:

Address: 239 S. Fayetteville St, Liberty, NC 27298 Phone: (336)-622-4605

Hours: Monday-Friday: 9:00 a.m. – 5:00 p.m.; Tuesday: 9:00 a.m. – 7:00 p.m.; Saturday: 9:00 a.m. – 1:00 p.m.

Website: www.liberty-nc.com

Ramseur Library:

Address: 1512 S. Main St, Ramseur, NC 27316

Phone: (336)-824-2232

Hours: Monday-Friday: 8:30 a.m. - 5:00 p.m.

Website: www.randolphlibrary.org

Randleman Library:

Address: 142 W. Academy St, Randleman, NC 27317 Phone: (336)-498-3141 **Hours:** Monday, Thursday, Friday: 9:00 a.m. – 6:00 p.m.; Tuesday-Wednesday: 9:00 a.m. – 7:00 p.m.; Saturday: 9:00 a.m. – 1:00 p.m.

Website: www.randolphlibrary.libguides.com

Seagrove Library:

Address: 530 Old Plank Rd, Seagrove, NC 27341

Phone: (336)-873-7521

Hours: Monday-Thursday: 1:00 p.m. – 7:00 p.m.; Friday: 12:00 p.m. – 6:00 p.m.; Saturday: 10:30 a.m. – 3:00 p.m.

Website: www.randolphlibrary.libguides.com

Collection of books, videos, and parenting materials, and educational programs for children. Resources are available in Spanish, if needed. Call or visit their websites for more information.

Safe Kids Randolph County

Address: 2222-B S. Fayetteville St, Asheboro, NC 27205 Phone: (336)-318-6196

Email: wfkennon@co.randolph.nc.us

Website: www.randolphcountync.gov or www.safekids.org

Protects Randolph County's children from unintentional, preventable childhood injuries and deaths. Call or visit the website to learn additional services and programs.

Your Choices Randolph

Address: 110 E. Walker Ave, Asheboro, NC 27203 Phone: (336)-629-9988

Hours: Monday-Thursday: 9:00 a.m. – 5:00 p.m.; Friday: closed

Website: www.yourchoicesrandolph.org

Provides confidential, and quality support to women, men, and families who are considering sexual health

decisions/activities. Help navigate a pregnancy decision and battle post-termination stress. Call for additional services

Special Needs Services

Asheboro City Schools

Address: 1126 South Park St, Asheboro, NC 27203 Phone: (336)-625-5104

E-mail: cfavasuli@asheboro.k12.nc.us (contact Dr. Cayce Favasuli, Director of Exceptional Children Services)
Hours: Monday-Thursday: 8:00 a.m. – 5:00 p.m.; Friday: 8:00 a.m. – 4:00 p.m.

Website: www.asheboro.k12.nc.us

Provide evaluations, therapy, and referrals to children and students with special needs who are ages 3 – 21 years, and who live in the Asheboro City School District. Spanish speaking staff and resources are available, if needed. Call or email for more information.

Disability Rights North Carolina

Address: 3724 National Dr., Suite 100, Raleigh, NC 27612 Phone: 1-(919)-856-2195

Hours: Monday-Friday: 8:00 a.m. – 5:00 p.m.

Website: www.disabilityrightsnc.org

Work to educate the public about disability rights and the disability community. Referral and rights protection of people with disabilities or parents of children with disabilities. Call for more information.

Randolph County Schools

Address: 2222-C S. Fayetteville St, Asheboro, NC 27205 Phone: (336)-633-5000

Hours: Monday-Friday: 8:00 a.m. – 5:00 p.m.

Website: www.randolph.k12.nc.us

Provides a full range of support and services to students with a broad spectrum of abilities and disabilities in their Exceptional Children program. Spanish speaking staff and resources are available, if needed. Call about additional services and programs.

Information and Referral

The following agencies offer community information via telephone or website.

Daymark Recovery Center Asheboro Daymark Recovery Center: Address: 110 W. Walker Ave, Asheboro, NC 27203 Phone: (336)-633-7000 Hotline: 1-(866)-275-9552 Suicide Prevention Lifeline: 1-(800)-273-8255 Hours: Monday-Friday: 8:00 a.m. - 5:00 p.m. Website: www.daymarkrecovery.org Archdale Daymark Recovery Center: Address: 205 Balfour Dr, Archdale, NC 27263 Phone: (336)-431-0700 Hotline: 1-(866)-275-9552 Suicide Prevention Lifeline: 1-(800)-273-8552 Hours: Monday-Friday: 8:00 a.m. - 5:00 p.m. Website: www.daymarkrecovery.org Provide a variety of services to those who have mental health concerns, substance abuse concerns, and individuals with developmental disabilities. Spanish interpreters and resources are available, if needed. Call for information on the services and programs provided.

<u>Family Support Network of Central Carolina</u> Address: 801 Green Valley Rd, Greensboro, NC 27408 Phone: (336)-832-6507 Email: support@fsncc.org Website: www.fsncc.org

Provide support, education, and caring connections to families with children that have special needs or who have experienced a NICU stay. Spanish speaking staff and resources are available, if needed. Call or email for additional information.

Sandhills Center

Address: 110 W. Walker Ave, Asheboro, NC 27203 Phone: 1-(800)-256-2452 (24/7 call center) Phone: (336)-633-7000 Hours: Monday-Friday: 8:30 a.m. – 5:00 p.m. Website: www.sandhillscenter.org

Work to develop, manage and assure that individuals in need have access to mental health, developmental disabilities and substance abuse services. Act as an agent to ensure individuals, who seek services are able to access them.

United Way 2-1-1

Phone: 2-1-1 or 1-(888)-892-1162

Website: www.nc211.org

Provides information about community services and offers referrals to child mental health services in the triad area. Call or visit their website for more information.

Screening and Assessment:

The following **agencies offer screening and evaluation services for children.** Don't forget to contact your child's primary care physician to see if they can perform a screening/assessment.

Asheboro City Schools - Preschool Special Children's Services

Address: 1738 N. Fayetteville St, Asheboro, NC 27203 Phone: (336)-672-6730 Hours: Monday-Friday: 8:00 a.m. – 5:00 p.m. Website: www.asheboro.k12.nc.us Provides evaluation, education, therapy, and resources to children 3- 5 years old, who have special needs and live in the Asheboro City School district. Contact Holly White, preschool coordinator if you have questions or want to know more.

Children's Developmental Services Agency (CDSA) Address: 1213 S. Cox St, Suite E, Asheboro, NC 27203 Phone: (336)-625-1076

Website: www.brennerchildrens.org or www.beearly.nc.gov Provides support and services for families and their children, birth to age 3, with special needs. Resources are available in Spanish, if needed. To contact Spanish speaking staff, call extension 210. Call for more information.

<u>Randolph County Health Department – Child Care for</u> <u>Coordination (CC4C)</u>

Address: 2222-B S. Fayetteville St, Asheboro, NC 27205 Phone: (336)-318-6200 or Call Becky Hinshaw, program coordinator (336)-318-6253

Hours: Monday-Friday: 8:00 a.m. – 5:00 p.m.

Website: www.randolphcountync.gov

Serves children from birth to 5, with special healthcare needs: premature infants, foster care children and children exposed to "toxic stress" (domestic violence, active parental substance abuse, etc.). Spanish speaking staff is available if needed. Resources in Spanish are also available. Call for more information.

Help for Children with Behavioral Difficulties:

The following **individuals and organizations offer a variety of intervention and support options for the family.** For the most current listing of providers, contact Sandhills Center for Mental Health at 1-(800)-256-2452. Toll-free line is available 24-hours a day.

Acres of Hope Equine Therapy Services

Address: 751 Foxfire Rd, Asheboro, NC 27205 Phone: (336)-267-4006 or 1-(874)-943-3504 Email: AcresofHopenc@gmail.com Website: www.acresofhopenc.com

Bring therapists, equine specialists, and horses together to provide a unique counseling experience. Provide traditional counseling as well. Call to make an appointment or visit their website for more information.

Archdale-Trinity Counseling Center

Address: 11635 N. Main St D, Archdale, NC 27263 Phone: (336)-431-1888

Hours: Monday-Friday: 9:00 a.m. – 5:00 p.m.

Offer a range of services to support the well-being of your family. Some of the services offered are marriage counseling, family and parenting relationship counseling, and more. Call to make an appointment.

Carolina Counseling Associates

Address: 1205 N Fayetteville St, Suite 102, Asheboro, NC 27203

Phone: (336) 629-4471

Hours: Monday-Friday: 8:00 a.m. – 5:00 p.m.

Provide evaluations, diagnosis, and treatment of mental, emotional, and behavioral health issues. Call for more information or to schedule an appointment.

Cornerstone Behavioral Medicine

Address: 1814 Westchester Dr, Suite 402, High Point, NC 27262

Phone: (336)-802-2205

Hours: Monday-Thursday: 8:00 a.m. – 6:00 p.m.; Friday: 8:00 a.m. – 5:00 p.m.

Website: www.wakehealth.edu Call to make an appointment or for more information.

Family Solutions

Address: 148 Baker Rd, High Point, NC 27263 Phone: (336)-899-8800

Hours: Monday-Friday: 9:00 a.m. – 7:00 p.m.; Saturday: 9:00 a.m. – 2:00 p.m.

Website: www.famsolutions.org

Provide outpatient mental health services, such as Early Childhood Mental Health, School-based Therapy, Play Therapy, Individual Therapy, Group Therapy, Family Therapy, and more. Referrals are online. Call or visit their website for additional information.

Keyauwee Program Center

Address: 2574 Sweetbriar Rd, Sophia, NC 27350 Phone: (336)-861-1198

Website: www.girlscoutsp2p.org/camps/keyauwee Offers programs throughout the year including horseback riding and a summer resident camp for girls with or without disabilities. Call for more information

Kopper Top Life Learning Center Address: 6657 Kimesville Rd, Liberty, NC 27298 Phone: (336)-565-9723 Email: info@koppertop.org Website: www.koppertop.org

Dedicated to providing therapeutic horseback riding, recreational therapy, animal-assisted therapy and horticulture therapy to individuals with or without disabilities. Call for more information.

Morning Star Therapeutic Services

Address: 4539 Cross Creek Rd, Asheboro, NC 27205 Phone: (336)-963-6434

Email: morningstartherapeutic@gmail.com

Use horses for mental health treatment and human development. Provide a range of services, such as Play therapy, Sand Therapy, Family Systems Therapy, Trauma-Focused Therapy, and more. Call or email them to learn about additional services.

NC Mentor

Address: 600 S. Fayetteville St, Asheboro, NC 27203 Phone: (336)-672-7500

Randolph Counseling Center

Address: 505 S. Church St, Suite A, Asheboro, NC 27203 Phone: (336)-625-3888

Call to make an appointment or to find out about the services they provide.

Redbud Legacy Therapeutic Services

Locations:

Address: 1107 W. Market St, Greensboro, NC 27403 Address: 1801 US-64, Asheboro, NC 27203 Phone: (336)-355-8065 (same number for both locations) Hours: Monday-Friday: 9:00 a.m. – 5:00 p.m. Website: www.redbudlegacy.com

Provide a variety of services, such as Therapy with horses, Trauma-Focused therapy, Mood Disorder, Anxiety, Depression, Coping skills, Family systems Therapy, and more. Call or visit their website for more information.

Spirit Horse Ranch

Address: 2761 Old Cedar Falls Rd, Asheboro, NC 27203 Phone: (336)-736-0640 Email: BlueRibbonPonies@aol.com Website: www.spirithorseranchnc.org

Provide therapy with horses and offer after school and summer programs. Call or visit their website for more information.

Victory Junction Gang Camp

Address: 4500 Adam's Way, Randleman, NC 27317 Phone: (336)-498-9055 Hours: Monday-Friday: 8:00 a.m. – 5:00 p.m. Website: www.victoryjunction.org Enriches the lives of children with chronic medical conditions or serious illnesses. Provide life-changing camping

experiences that are exciting, fun, and empowering, in a safe and medically sound environment. Call or visit their website for more information.

Teen Support

Randolph County Health Department

Address: 2222-B S. Fayetteville St, Asheboro, NC 27205 Phone: (336)-318-6200

Hours: Monday-Friday: 8:00 a.m. – 5:00 p.m.

Website: www.randolphcountync.gov

Offers birth control, counseling, education and physical therapy for women of child-bearing age. Spanish speaking staff and resources are available, if needed. Programs are offered on a sliding scale. Call for additional information.

Your Choices Randolph

Address: 110 E. Walker Ave, Asheboro, NC Phone: (336)-629-9988 Hours: Monday-Friday: 9:00 a.m. – 5:00 p.m. Website: www.yourchoicesrandolph.org Provides free, confidential, and quality support services to

women, men, and families who are considering sexual health decisions/activities, navigating a pregnancy decision or battling post-termination stress. Call or visit their website for additional services.

Transportation

Christians United Outreach Center (CUOC) Client Services

Address: 930 S. Fayetteville St, Asheboro, NC 27203 Phone: (336)-625-1500

Hours: Monday-Thursday: 9:00 a.m. – 5:00 p.m.; Friday: 9:00 a.m. – 2:00 p.m.

Website: www.cuoc.org

Buy gasoline and pay for repairs through their financial assistance programs. Provide gas vouchers and more. Call to learn about additional services.

North Carolina Driver's License Division

Address: 2754 US Hwy 220 Business S., Asheboro, NC 27205 Phone: (336)-629-1949

Hours: Monday-Friday: 8:00 a.m. – 5:00 p.m.

Website: www.ncdot.gov

Issues learner permits, driver's licenses, and picture identification cards. Resources are available in Spanish, if needed. Call for additional information.

Partnership for Community Care

Address: 1050 Revolution Mill Dr # 4, Greensboro, NC 27405 Phone: (336)-308-5391 or (336)-235-0930

Hours: Monday-Friday: 8:00 a.m. – 5:00 p.m.

Website: www.p4communitycare.org

Transportation services for CALL patients can be arranged. Spanish speaking staff are available, if needed. Call for more information.

Regional Consolidated Area Transportation System (RCATS)

Address: 347-B W. Salisbury St, Asheboro, NC 27203 Phone: (336)-629-7433

Hours: Monday-Friday: 6:00 a.m. – 6:00 p.m.

Website: www.senioradults.org

Provides public transportation service to all Randolph and Montgomery County residents on an advance reservation basis. Resources are available in Spanish, if needed. Call for additional information.

North Carolina License Plate Agency

Address: 338 S. Fayetteville St, Asheboro, NC 27203 Phone: (336) 629-9623

Hours: Monday-Friday: 9:00 a.m. – 5:00 p.m.

Provides license renewals and notary public. Call for additional information.

Additional Sources

National Runaway Safe line Phone: 1-800-RUNAWAY or 1-(800)-786-2929 Hours: Open 24/7 Website: www.1800runaway.org

National communication system for runaway and homeless

youth. Available 24-hours a day throughout the United States and its territories. Provides non-judgmental, confidential crisis intervention, and local and national referrals

Social Security Administration

Asheboro Office

Address: 157 Dublin Square Rd., Suite K, Asheboro, NC 27203

Phone: 1-(888)-472-6119 or 1-(800)-772-1213

Hours: Monday, Tuesday, Thursday, Friday: 9:00 a.m. – 4:00 p.m.; Wednesday: 9:00 a.m. – 12:00 p.m.

Website: www.ssa.gov

Provides financial protection. Offers benefits, such as retirement, disability, Medicare, Survivors, and SSI (supplement security income). Resources are available in Spanish, if needed. Call or visit their website for additional information.

United Way 211

Phone: 2-1-1 or 1-(888)-892-1162

Website: www.nc211.org

24-hour telephone access to information about communitybased organizations and government agencies, it is free, confidential, and bilingual. The website offers helpful links to services such as aging and disability services, utilities, housing and shelter and more. Resources are available in Spanish, if needed. Call or visit their website for additional information.

PARTNERSHIP PROGRAMS CONTACT INFORMATION

Agency/ Program	Phone
Randolph County Health Department	
Child Care Health Nurse Consultant	336-318-6164
Spanish resources and bilingual staff	

Randolph County Department of Social	
Services	336-683-8010
Child Care Scholarship Program	
Spanish resources available	
Randolph County Partnership for	
<u>Children</u>	336-629-2128
Child Care Services	
Spanish resources and bilingual staff	
Asheboro City Schools	
Early Childhood Development Center	336-672-6636
Spanish resources and bilingual staff	
First Steps Early Learning Center	
(Pre-K site)	336-629-7837
Randolph County Public Library	336-861-6770
Randolph County Parents as Teachers	or
Spanish resources and bilingual staff	336-824-4144
Randolph County Schools	
Level Cross Blended Pre-K	336-495-5915
Spanish resources available	
Randolph County Schools	
Liberty Blended Pre-K	336-622-2253
Spanish resources and bilingual staff	
Randolph County Schools	336-824-4106
Ramseur Blended Pre-K	
Randleman Enrichment Center	336-498-1010
(Pre-K site)	
Randolph County Partnership for	
<u>Children</u>	336-629-2128
Spanish resources and bilingual staff	
Randolph County Schools	
Southmont Blended Pre-K	336-625-1558
Spanish resources available	

Randolph County Schools *Tabernacle Blended Pre-K*	336-629-3533
Randolph County Schools	
Trindale Blended Pre-K	336-434-1516
Spanish resources available	

Emergency Numbers:

(Spanish speaking staff available)

Ambulance: 9-1-1 Police: 9-1-1 Fire: 9-1-1 Poison Control: 1-(800)-222-1222

The regional center for information on the treatment of poisons offers emergency advice, as well as educational outreach programs and materials. Spanish speaking staff.

Signs of Poisoning:

- 🛇 Coma
- Onvulsions
- O Dehydration
- Orowsiness
- O Hyperactivity
- ◊ Severe burns to lips or mouth
- Slow, shallow breathing
- Vomiting

STEPS TO FOLLOW IN A MEDICAL EMERGENCY

- 1 When an emergency occurs, one person should provide assistance while another calls for help.
- **2 Dial 911.** Give the dispatcher the required information using steps 3, 4, and 5 for guidance.
- **3** Give the location of the emergency. Include the cross streets, the room number, and the telephone number you are calling from.
- 4 Describe what happened. For example: an automobile crash, a sudden illness, etc. Tell the dispatcher what appears to be wrong. For example: the victim is bleeding, or unconscious, etc.
- **5 Inform the dispatcher** if any first aid has, or is, being given. Inform them of what first aid it is.
- 6 <u>Do not hang up</u> until the dispatcher hangs up. The dispatcher may tell you how to care for the victim. Help care for the victim until medical assistance arrives.

Everyone should know what to do in an emergency. Call your local American Red Cross at 336-629-2399 for information about CPR and first-aid courses. Program offers resource materials in Spanish.

STEPS TO FOLLOW IF A PERSON IS MISSING

- <u>CALL 911</u>. You will be connected with your local law enforcement agency. Be sure to provide the person's name, date of birth, height, weight, and any other unique identifiers such as eyeglasses and braces. Tell them when you noticed that the person was missing and what clothing he or she was wearing. <u>Be sure to</u> <u>obtain a case number and name of the person in</u> <u>charge of your case from the police</u>. Program offers resource materials in Spanish and has Spanish speaking personnel.
- Request that the person's name and identifying information be immediately entered into the NATIONAL CRIME INFORMATION CENTER (NCIC) MISSING PERSON FILE by law enforcement.
- If a <u>child</u> is missing, call the NATIONAL CENTER FOR MISSING & EXPLOITED CHILDREN at 1-800-THE-LOST (1-800-843-5678) to get information on searching for your child, law enforcement, and family advocacy. Or visit the website at www.missingkids.com
- If an <u>adult</u> is missing, file a report with the NORTH CAROLINA CENTER FOR THE MISSING PERSONS at 910-343-1131 and keep track of the case number. www.ncmissingpersons.org