

Randolph County Family Survey PILOT 2019
RESULTS OVERVIEW

119 responses: 86% Head Start parents; 16% general public

83% Responded in English

17% Responded in Spanish

67% Asheboro

9% Randleman

6% Liberty

5% Ramseur

5% Archdale/Trinity

4% Franklinville

2% Seagrove/Troy

<1% Sophia

Staley

Pleasant Garden

What makes it difficult for your family to get help, support or services?

40% Having to miss work

39% Eligibility requirements

31% Cost

What are your family's most urgent needs?

49% Child care

32% Food

31% Health care

Where do you typically get information?

75% Cell phone

59% Friends, relatives, neighbors/Word of mouth

56% each: Email

Social media

Internet search

Least likely to respond or use for information

50% Newspaper

31% Television

28% each: Social Media

Flyers/Brochures

What could service providers do to better serve your family?

26 comments received

10 discussed information (lack of, needs to be clear, needs to be accurate, conflicting between agencies)

3 simply stated "transportation"